From: no-reply@carrier411.com <no-reply@carrier411.com>
Sent: Friday, June 14, 2024 4:39 PM
To: operations <operations@dawsontrucklines.com>
Cc: william@sequencelogistics.net <william@sequencelogistics.net>
Subject: MC689255 FreightGuard Report

## MC689255 FREIGHTGUARD REPORT

SEQUENCE LOGISTICS, INC. reported its experience with your company and may make its report available to other transportation intermediaries, depending on your response. If you do not act within 72 hours, the report will indicate your failure to respond and will be released automatically.

#### **REPORTED COMPANY:**

DAWSON TRUCK LINES, INC. ROANOKE, VA 24012 MC689255 THE FOLLOWING ITEMS WERE REPORTED:

- NO SHOW AND NO CALL
- UNETHICAL OR DECEPTIVE BUSINESS PRACTICES

### ADDITIONAL COMMENTS:

MISSED THE FIRST PICKUP WE WERE GOING TO RUN TOGETHER. LOIS AND CO KEPT ASSURING ME OF A 1:45-2PM ETA TO A SHIPPER CLOSING @ 3PM ANY TIME I CALLED THEM BECAUSE THEY REFUSE TO ANSWER ANY EMAILS. HAD THEY COMMUNICATED PROPERLY AND LET ME KNOW THEIR DRIVER WOULD ARRIVE RIGHT @ 3 / 3:05PM WE COULD HAVE HELD A LOADER ON SITE FOR THEM. CAUSED A SERVICE FAILURE. HAVEN'T HEARD ANYTHING BACK FROM THEM ON RECOVERY PLANS OR ANYTHING AT ALL REALLY. DO NOT USE.

# YOU HAVE 72 HOURS FROM JUNE 14, 2024 4:39 PM EST TO RESPOND

# VISIT CARRIERRESPONSE.COM TO RESPOND

ENTER THIS RESPONSE CODE: 2654315224 REPORT SUBMITTED BY:

JON GARCIA SEQUENCE LOGISTICS, INC. 6421 COMMERCE DR WESTLAND, MI 48044 PHONE: (866) 211-0075 PHONE: (866) 211-0075